

2017 RFP for One Stop System Operator

Q & A

Updated March 10, 2017

Q1. Who is on the RFP Review Committee?

A1. Chair Brad Monroe, Co-Chair Brenda Sobek, Treasurer Richard Zink, Secretary Mike Hendrix

Q2. Are Bret (Manager, Cattaraugus One Stop) and I (Reita Lynch, Director, Allegany Employment & Training Center) eligible to apply?

A2. Yes

Q3. What kind of impact will the One Stop Operator have on our daily operation?

A3. According to TA #17-1, “the required coordination role of the One-Stop Operator is “system” in scope. This is different than under WIA where the One-Stop Operator was primarily “career center” in scope and performed career center manager functions.” The services required by the One Stop System Operator are outlined on page 3 of the RFP, the impact of the provision of those services to the daily operation of the career centers is unknown at this time. It is difficult to determine for instance, the length and duration of any front-line staff training and impact to staff on data collection to assess efficiency/effectiveness, etc.